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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

It is more than challenging to work with the only 2 major internet providers. I am a small business person and I have had to switch every year or so between ATT and Infinity (Comcast) just to avoid horrendous price hikes and very convoluted service. It lacks common sense when I do not use the television portion of my service, but Infinity says to remove it costs me more than to have it. ATT provides poorer quality service and Infinity does bait and switch pricing. All I want is reasonable pricing that stays stable. I have found that in a smaller company - Sonic and I believe they are setting a standard for service and pricing. This is the same story as when Southwest Airlines entered the market and made legacy carriers have to provide more competitive pricing and better service.

Pricing alone is not the only issue. Complex plans, undecipherable additional options, poor service are all reasons that there needs to be multiple choices of internet and telephone providers.

Please consider these comments in your reviews and decision making

Thank you.

Timothy Murphy